

PERSONAL DATA PROTECTION DECLARATION

UNIOR d.d. is one of the world's leading players in the metals processing industry. Over the years, it has ensured its success through excellent synergies and three product areas (hand tools, forgings and sintered products, and special purpose machinery). With the latter, it has created a balanced portfolio of activities. Strong supplier relationships are also an important factor for success. UNIOR d.d. is the world's leading hand tools brand.

With this information, we would like to inform you that, as the controller, we handle your personal data responsibly, in accordance with the EU General Data Protection Regulation (GDPR), and national legislation. Access to personal data is only permitted to authorized employees and contract processors, to the extent and for the purpose strictly necessary for the smooth execution of work processes, the provision of the Company's services and the fulfilment of the rights and obligations arising from the contractual relationship entered into with the customer. We take appropriate data security measures to ensure that personal data is not accessed by unauthorized persons, to maintain its confidentiality and integrity, and to always prevent its loss or accidental destruction during processing.

THE CONTROLLER OF THE PERSONAL DATA:

UNIOR d.d., Kovaška cesta 10, 3214 Zreče.

THE PURPOSE OF THE PROCESSING OF PERSONAL DATA AND THE LEGAL BASIS:

- a) UNIOR d.d. processes personal data of individuals, customers (potential buyers, buyers) in the context of and for the purpose of the performance of contracts (online purchase), including for the purpose of concluding contracts, during the negotiation phase, during the individual enquiry and quotation phase, for the purpose of amending the contract and for the purpose of claiming any material defects or warranty liability from the seller. The types of personal data processed on this legal basis are defined in the contracts or in the accession forms to the General Terms and Conditions, the enquiry and offer forms and are limited to the minimum data necessary to fulfil the purpose of the agreement.
- b) UNIOR d.d. processes personal data on the basis of legitimate interest: for the purpose of reducing the risk of intrusion into its website (ensuring information security, reducing the risk of unauthorized access to important business information, personal data and UNIOR d.d.'s information system). Types of data collected for this purpose: IP address, date and time of visit to the website, URL address. The above data is stored for 30 days.

- c) UNIOR d.d. shall send to its customers, based on consent, notifications of benefits, news, promotional and other activities, or e-newsletters. The recipients of the e-newsletter have given their consent when they signed up to receive the e-newsletter. If you participate in our promotional campaigns (e.g. participants in prize draws), we may also process your personal data for the purposes of informing you about benefits, news, promotional and other activities, based on your consent, and we process it in accordance with the rules of each such activity (e.g. the rules of the prize draw). We also process personal data for the purposes of awarding a prize, as well as for possible tax reasons, if necessary due to the value of the prize, and for the purposes specified in your consent to the processing of your personal data.
- d) On the basis of consent, UNIOR d.d. also processes personal data of customers and other individuals for the purposes of marketing research, customer satisfaction measurement and similar activities aimed at self-assessment and improvement of the quality of goods and services and optimization of the offer.
- e) In certain cases, UNIOR d.d. asks its customers and other individuals to give their consent to the processing of their personal data for the purposes of segmentation or profiling and sending personalized offers.
- f) UNIOR d.d. processes the personal data of visitors to the www.uniortools.com website through the use of web cookies in order to provide a safe and enhanced shopping experience, to ensure the smooth operation of the website and portals, and to analyze traffic and online sales.

USERS OF PERSONAL DATA AND POSSIBLE TRANSFERS OF PERSONAL DATA TO THIRD COUNTRIES:

In addition to UNIOR d.d. (its employees), personal data are processed on its behalf and for its account by processors, such as companies that provide UNIOR d.d. with providing technical support for the processing of personal data, such as developers and maintainers of computer applications, websites and IT services, developers and deployers of software solutions, call center, and processors engaged by UNIOR d.d. to provide services necessary for the performance of contracts, such as UNIOR d.d.'s service providers, marketing, research and analytical companies, external marketing agencies and event organizers.

Personal data may be transferred to third countries, or to countries based outside the EU, namely the USA, provided that appropriate safeguards are in place to protect the security of personal data.

RIGHTS OF INDIVIDUALS:

You may withdraw your consent to the processing of your personal data at any time by notifying us by e-mail to unior@unior.com or by regular mail to UNIOR d.d., Kovaška cesta 10, 3214 Zreče, or in person at the Controller's headquarters in the General Affairs Department.

You have the right to inspect the personal data we process about you at any time. You may at any time request that we delete or rectify any personal data we process about you, restrict its processing, or request that we transfer the personal data we process about you to another controller or to you. You can exercise all the rights mentioned above by sending an e-mail to unior@unior.com or by regular mail to UNIOR d.d., Kovaška cesta 10, 3214 Zreče, or in person at the headquarters of the controller in the General Affairs Department.

You also have the right to lodge a complaint with the Information Commissioner of the Republic of Slovenia. You may lodge a complaint by e-mail to dpo@ip-rs.si or by regular mail to the Information Commissioner, Zaloška 59, 1000 Ljubljana.

RETENTION PERIODS FOR PERSONAL DATA:

UNIOR d.d. will process personal data to the extent necessary for the purposes of the processing and for as long as necessary for the achievement of the objective pursued, and, if obtained based on consent, will respect the individual's right to withdraw consent.

It will thus process personal data until the purpose has been fulfilled or within the limitation periods for the obligations that may arise from the processing of such personal data, where the processing of personal data is necessary for the conclusion or performance of a contract, except where the retention period is prescribed by law. In the latter cases, UNIOR d.d. shall store the data in accordance with the legal requirement.